



This is to certify that

## University of Bolton – Student Services and Experiences

Deane Road  
Bolton  
Greater Manchester  
BL3 5AB

meets the criteria of

### Customer Service Excellence

in accordance with the requirements of the Cabinet Office's Customer Service Excellence Standard

Certificate Number  
**19/0097**

Initial Recognition Date  
**6<sup>th</sup> June 2019**

Expiry Date  
**6<sup>th</sup> June 2025**

Issue Date  
**23<sup>rd</sup> May 2022**

Revision  
**00**

Signed

A handwritten signature in black ink, appearing to read 'V. Ellis', is written over a large, faint, light-grey watermark of the letters 'CSE'.

on behalf of Centre for Assessment Limited



This certificate remains the property of the Centre for Assessment and may be withdrawn without notice and is valid based on the above named organisation ensuring continued commitment to compliance against the harmonised standards as defined and or associated.

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