

Terms and Conditions

Admission to and conduct at the University of Greater Manchester Degree Congregation is governed by these terms and conditions. By using the online payment facility to purchase tickets you accept the following terms and conditions.

- Your student ticket and guest ticket(s) are non-refundable and not transferrable to another ceremony or to another other student or guest(s).
- Your ticket will be available for collection on the day of your ceremony from Greater Manchester Business School (GMBS) when you complete registration.
- We do not send tickets by post or by any other method. We will send you an email containing important information about your degree ceremony approximately seven days prior to your congregation.
- Any ticket you purchase from us always remains the property of the University of Greater Manchester. The University reserves the right to withdraw permission and refuse you or your guest(s) admission to a ceremony.
- Children under the age of six are not permitted in the ceremony hall. Guests with children can watch the ceremony in our Livestream Lounge at the Alberts Halls. There is no charge to watch the ceremony in the Livestream Lounge.
The Livestream Lounge is in the Albert Halls and children are free to move around and are still able to join in the celebrations. Livestream Lounge tickets will be issued to guests with children on arrival at the Albert Halls.
Children over the age of six are permitted to sit in the ceremony hall with an accompanying adult, and they must have a paid for guest ticket to do this.
- The doors to The Albert Halls at Bolton Town Hall will open one hour before the event starts.
- All Graduands and their guests must arrive at The Albert Halls no later than 30 minutes before the start of your ceremony. Note: the walk from the Greater Manchester Business School (GMBS) to The Albert Halls is approximately 5 minutes.
- There is a strict closed-door policy in place at The Albert Halls. Therefore, all Graduands and guests must arrive at least 30 minutes before the start of your ceremony. If you do not arrive at least 30 minutes before the start of the ceremony, then you will be classed as a latecomer and may not be able to take part in your graduation ceremony. It is not possible to issue refunds to latecomers. However, you will be permitted to watch the ceremony in the Livestream Lounge.
- Your guest(s) must be seated at least 15 minutes before the start of the ceremony. They can sit in any seat not reserved for Graduands, staff, or guests of the University.
- If your guest(s) can no longer attend, please notify us by e-mail at graduation@bolton.ac.uk no later than Friday 3 July 2026.

A privacy policy has been provided for this event and can be found on our Graduation website.

Force Majeure

If the Graduation ceremonies cannot take place or are delayed due to circumstances beyond the control of the University, including (without limitation) fire, explosion, terrorist act (or threat of terrorist act), act of God, pandemic, or as a result of any industrial action or dispute involving the University, or the venue at which the ceremonies are due to be held, the University will not be liable for any losses direct, or otherwise, incurred by graduates or their guests. The University will, where at all possible, make alternative arrangements for any students affected.